25 June 2026

John Richard Horton
Unit 2/4 Hodgens Street
Caloundra, QLD, 4551

Dear John,

Re: Loan Payout Figure

Customer Email:	**john.horton73@yahoo.com**
Loan Contract Number:	**MCF213832**
Commencement Date:	**22-September-2025**
Financed Asset (Goods):	**HARLEY-DAVIDSON 500CC HD500-10A H-DX X500**
Vin/Chassis Number:	**5HD4W5BKXR2500963**

In response to your recent request for a loan payout figure, we advise that the current payout figure on the above loan contract is **$10,153.64**. This figure is valid until **25 June 2026**.

If the payout figure is received after 25 June 2026, the loan contract will not be finalised as further interest charges will have accrued.

If you choose to proceed with the payout and purchase the goods you can transfer the above amount by electronic funds transfer (EFT) to the account details listed below:

Bank:	NAB
BSB:	082182
Account Number:	242173122
Account Name:	MotorCycle Finance
Reference Number:	MCF 213832

Important Information

Please ensure that you use the above reference number in the EFT transaction as this ensures that the funds are applied to your loan contract.

Please also note the above payout figure includes all recent payments and is subjected to clearance of these funds.

Upon clearance of funds the interest registered against the goods will be removed from the Personal Property Securities Register and a confirmation letter will be sent to you electronically.

Any insurance, warranty or mechanical service plans relating to your goods may not be automatically cancelled if your Loan Contract is paid out early. We recommend you contact your insurance, warranty or service plan provider to cancel any relevant product(s).

If you wish to lodge a complaint:

If you have a concern or complaint, please contact us by
• phone on 1300 268 938 , or
• e-mail at enquiries@mcfinance.net.au or
• post at IDR Manager, Locked Bag 2080, North Ryde, BC NSW 1670.

Your rights under external dispute resolution:

Alternatively, if you are not satisfied with the outcome, you may lodge a dispute with the Australian Financial Complaints Authority (AFCA). AFCA provides a free service as an external independent impartial body, set up to resolve financial services disputes.
The Australian Financial Complaints Authority can be contacted by:
• Phone: 1800 931 678
• Mail: Australian Financial Complaints Authority GPO Box 3 Melbourne VIC 3001
• Email: info@afca.org.au

External dispute resolution is a free and independent service to resolve complaints.

Kind Regards,
MotorCycle Finance
Customer Solutions